

Complicated and confusing fee structures

Difficulty accessing account alerts

Difficulty accessing account history

Difficulty accessing account information over the phone

Difficulty accessing account statements

Difficulty accessing bank branches during non-business hours

Difficulty accessing credit reports

Difficulty closing accounts

Difficulty disputing unauthorized charges

Difficulty setting up automatic bill payments

Difficulty setting up direct deposit

Difficulty transferring funds between accounts

High fees for account inactivity

High fees for account maintenance

High fees for account transfers

High fees for ATM withdrawals

High fees for check processing

High fees for international transactions

High fees for overdrafts

High fees for paper statements

High fees for wire transfers

High interest rates on loans

High minimum balance requirements

Inconvenient branch locations

Lack of mobile banking app functionality

Lack of transparency in account terms and conditions

Limited ATM availability

Limited customer service options

Limited online banking features

Limited options for account customization

Limited options for account linking

Limited options for account upgrades

Limited options for budgeting tools

Limited options for credit cards

Limited options for debit card rewards

Limited options for financial planning services

Limited options for insurance products

Limited options for investment accounts

Limited options for joint accounts

Limited options for loans and mortgages

Limited options for online bill pay

Limited options for personal finance tools

Limited options for retirement accounts

Limited options for rewards programs

Limited options for savings accounts

Limited options for small business banking

Limited options for student banking

Long wait times at the bank

Security concerns with online banking

Slow processing times for deposits and withdrawals