

High cost of repairs

Difficulty in finding reliable and trustworthy mechanics

Lengthy wait times for repairs

Lack of transparency in pricing

Poor communication from mechanics

Inconsistency in quality of work

Limited availability of appointment times

Difficulty in diagnosing complex issues

Lack of access to loaner vehicles

Inconvenient location of repair shops

Limited warranty on repairs

Difficulty in obtaining estimates for repairs

Difficulty in scheduling routine maintenance

Limited availability of parts

Lack of follow-up on completed repairs

Lack of options for payment plans

Lack of explanation of repairs needed

Difficulty in finding specialized mechanics

Lack of cleanliness in repair shops

Lack of customer service training for mechanics

Lack of transparency in labor costs

Inability to track progress of repairs

Lack of online appointment scheduling

Inability to provide accurate time estimates for repairs

Lack of options for rental vehicles

Difficulty in getting a second opinion on repairs

Limited availability of mobile mechanics

Lack of availability of express services

Inability to provide detailed invoices for repairs

Lack of options for financing repairs

Lack of communication on recommended maintenance

Difficulty in obtaining refunds for unsatisfactory work

Lack of options for extended warranties

Inconsistent pricing for the same services

Lack of options for roadside assistance

Difficulty in obtaining information on recalls

Lack of options for eco-friendly repairs

Inability to provide estimates for repairs over the phone

Lack of options for towing services

Difficulty in obtaining information on manufacturer warranties

Lack of options for car wash services

Inconsistency in availability of loaner vehicles

Limited availability of shuttle services

Difficulty in obtaining information on tire warranties

Lack of options for car detailing services

Inability to provide estimates for repairs without diagnostic fees

Lack of options for extended service contracts

Difficulty in obtaining information on service plans

Lack of options for online payments

Limited availability of after-hours services